

GENERAL PARK RULES

Violation of park rules may result in you being evicted immediately & without refund from the park.

You are RESPONSIBLE for notifying the park of ANY damage caused to park property

- Management has the right to refuse entry to any person in the park.
- Drunkenness, illegal drug usage, offensive language, loud music, or rowdy parties will not be tolerated under any circumstances.
- As a courtesy to all guests, an 8pm noise curfew applies cross the entire park including camp kitchens, general park areas, van sites and cabins. The curfew will be strictly enforced & if a commotion arises, police will be notified.
- All dogs must be kept on a leash whilst in the park. Owners must pick up after their pets in all areas of the park grounds. Dogs consistent barking will not be tolerated.
- Children must be supervised at all times & are not permitted to ride bikes or scooter on park roads.
- Only one registered vehicle per cabin or van-site, non-resident vehicles are not permitted in the park and visitors are asked to park in Haig Street. Parking on the internal streets or the front lawn area is strictly prohibited.
- The speed limit within all park grounds is strictly 8km per hour or walking pace, including Haig Street to the campground.
- No Mechanical repairs are to be carried out in the park grounds unless prior authorisation by management.
- No washing of cars or vans in the park. Isaac Council has washdown facilities available.
- No ropes attached to trees or temporary clothes lines are to be erected.
- No fire/fire pits are permitted in the park, except in fire pits provided. Fires are permitted in the campground except during fire restriction periods.
- No damage to vegetation such as removal of trees or scrubs.
- All garbage to be wrapped and placed in the bins provided.
- Camp Kitchens are to be left clean and tidy for benefit of other guests.
- Children must be supervised whilst in the rec room. The piano and billiard table for 18yrs + ONLY.
- Management reserves the right to move bookings at their discretion, to accommodate all guests based on occupancy.

VAN SITES

- Management takes no responsibility for the direction or the parking of vans onto sites.
- Sites must remain clean and tidy at all times; vans must remain in designated site and unhitch where directed.
- Sullage hoses are to be always used correctly in appropriate drain on each site.
- Vans & vehicles must be parked according to site layout provided & within your site only.

CABINS

- There is absolutely no smoking permitted inside of cabins or any common areas.
- If smoking/drinking outside of cabin, butts and rubbish is to be placed in the bin (not around or under the cabin).
- It is against Queensland Fire Regulations to remove smoke alarm batteries and penalties do apply.
- Animals are not permitted in cabins unless authorised by management. Please let us know if you have an assistance pet.
- Guest Services Staff are not responsible for the cleaning of dishes, frypans, cooking equipment or cutlery, please ensure these are cleaned and returned to correct place prior to departure.
- Cabin air-Conditioners and Televisions are to be turned off prior to departure (even for a short while).
- For any maintenance issue, please advise management as soon as possible so we can ratify the issue (drop a note in the key return box if you are out for the day or on departure.)
- For extended stays, rooms are serviced weekly with fresh line and towels provided. Please ensure personal items are not on the bed or floor so servicing can be completed on the scheduled day (dishes are not cleaned by staff).
- Loss of Cabin keys, failure to leave rooms in a clean manner, smoking or pets within cabins will result in a fee being charged. Fees are noted in the office & depend on the severity of the offence.

Payment is only taken on the day of arrival. Refunds are not provided once payment is made.

At the managers discretion a credit for days paid but not used, may only be given for bereavement circumstances or sudden illness of the guest. Credits are not provided due to weather events or occurrence outside of management's control.

PLEASE be kind & courteous to those around you :)