

Welcome to Clermont Caravan Park...

Office Hours

Monday-Friday 9am to 5pm

Saturday 10am to 2pm

Sunday 10am to 2pm

In case of an emergency, call 000



General Park Rules

- Management has the right to refuse entry to any person in the park.
- Drunkenness, illegal drug usage, offensive language, loud music, or rowdy parties will not be tolerated under any circumstances and those responsible will be asked to leave immediately.
- Noise Restrictions: As a courtesy to all guests, an 8pm noise curfew applies across the entire park including camp kitchens, general park areas, van sites and cabins. This curfew will be strictly enforced. Anyone who violates the noise curfew will be asked to leave immediately and if a commotion arises, police will be notified.
- All dogs must be kept on a leash whilst in the park. Dogs consistent barking will not be tolerated.
- Owners must pick up after their pets in all areas of the park grounds, those failing to do so will be asked to leave.
- Only one registered vehicle per cabin or van-site, non-resident vehicles are not permitted in the park and visitors are asked to park in the carpark on Haig Street. Parking on internal streets or the front lawn area is not permitted.
- The speed limit within all park grounds is strictly 8km per hour or walking pace, including Haig Street to the campground. Those failing to adhere to this speed limit will be asked to leave the park.
- No mechanical repairs are to be carried out in the park grounds unless prior authorisation by management.
- No washing of cars or vans in the park unless authorised by management.
- No ropes attached to trees or temporary clothes lines are to be erected.
- No fires (including fire pits) are to be lit in the park unless authorised by management (campground fires are permitted).
- No damage to vegetation such as removal of trees or shrubs.
- All garbage to be wrapped and placed in the bins provided.
- Camp Kitchens are to be left clean and tidy for the benefit of other guests.
- Management reserves the right to move bookings at their discretion in order to accommodate all guests based on occupancy

Van Sites

- Management takes no responsibility for the directing or the parking of vans onto sites.
- Sites must remain clean and tidy at all times, vans must remain in designated site and unhitch where directed.
- Sullage hoses are to be used correctly at all times in the appropriate drain on each site.

Cabins

- There is absolutely no smoking permitted inside of cabins and those violating this rule will be asked to leave
- If smoking/drinking outside of cabin, butts and rubbish is to be placed in the bin (not around or under the cabin)
- It is against Queensland Fire Regulations to remove smoke alarm batteries and penalties do apply
- Animals are not permitted in cabins unless authorised by management
- Guest Services Staff are not responsible for the cleaning of dishes, frypans, cooking equipment or cutlery, please ensure these are cleaned and returned to the correct place prior to departure
- Cabin Air-Conditioners and Televisions are to be turned off prior to departure (even for a short while)
- For any maintenance issue, please advise management as soon as possible so we can rectify the issue (drop a note in the key return box if you are out for the day or on departure)
- For extended stays, rooms are serviced weekly with fresh linen and towels provided. Please ensure personal items are not on the bed or floor so servicing can be completed on the scheduled day (dishes are not cleaned by staff)
- Loss of Cabin keys will incur a replacement charge of \$20.00

We do hope you enjoy your stay at Clermont Caravan Park, if there is anything we can assist you with during your time with us please don't hesitate to call into the office or phone 4983 1927.